

Grievance and Redressal Cell

Institute has a Grievance and Redressal cell to resolve students' problem regarding academic, personal and other issues. This cell empowered to solve the grievances.

Objectives:

Grievance and Redressal cell have a responsive and accountable attitude among all stakeholders' in order to maintain a harmonious educational atmosphere in institute. A Grievance and Redressal cell constituted for Redressal of problems with the following objectives:

- To maintain cordial student-student, student-teacher relationship
- To prolong then dignity of the institute by ensuring healthy atmosphere
- To be frank to express the view by students/stakeholder
- To be install a suggestions/complaints box, in which students/stakeholders can put their views for improvise academics and administration in the institute
- To respect the right and dignity of one another
- To be affectionate towards students by teacher
- To resolve harassment and victimization of students
- To make admission in accordance with the declared admission policy of the institute
- To publish the complete institutional information in the prospectus
- To take action on breach of the policy for reservation in admission
- To be abide with reservation policies of Scheduled Castes, Scheduled Tribes, Other Backward classes, Minority, woman and disable categories

Scope:

This cell will look after Grievance received in writing from the students and other stakeholder about any of following matter-

- Academic Grievances: Related to issue of transfer certificate, exam related matter, conduct certificate
- Financial Grievances: Related to dues and payments for admission, examination, library, scholarships etc.
- Other Grievances: Related to sanitation, facilities, food, victimization etc.

Functions:

- On the basis of written grievances, cases will attempt promptly.
- The cell will review and act on the cases as per management policy.
- The cell will submit report to the authority about attend and pending cases.
- The institute assures students that once the complaint is made, it will be treated with confidentially.

Committee:

In-charge: Dr. Milind M. Shinkhede

Members: Dr. A. A. Qureshi

Dr. Leena B. Chandnani

Dr. Mukesh kaushik

Mr. Vishakha Pihurkar (Student's Representative)