



**Dada Ramchand Bakhru
Sindhu Mahavidyalaya
Nagpur**

*Key Indicator 5.1
Student Support*

Criteria 5 Student Support and Progression

NAAC Reaccredited



B+ Grade
(3rd cycle)

Affiliation



**Rashtrasant Tukadoji
Maharaj Nagpur University**

National ID



AISHE
All India Survey on Higher Education

<https://www.drbsmvnagpur.ac.in>



**Dada Ramchand Bakhru
Sindhu Mahavidyalaya
Nagpur**

**5.1.4 The Institution Adopts The Following For
Redressal Of Student Grievances Including Sexual
Harassment And Ragging Cases**

*Annual Report Of The Committee Monitoring The Activities
And Number Of Grievances*

Criteria 5 Student Support and Progression

NAAC Reaccredited



B+ Grade
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Dada Ramchand Bakhru Sindhu Mahavidyalaya Nagpur

Declaration

This is to declare that the information, reports, true copies and numerical data, etc. furnished in this file as supporting documents are verified and found correct.




Officiating Principal
Dada Ramchand Bakhru
Sindhu Mahavidyalaya, Nagpur-17

NAAC Reaccredited



B+ Grade
(3rd cycle)

Affiliation



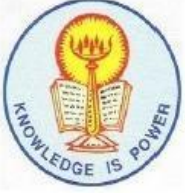
Rashtrasant Tukadoji
Maharaj Nagpur University

National ID



सत्यमेव जयते
AISHE
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Dada Ramchand Bakhru Sindhu Mahavidyalaya, Nagpur

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Annual report of the committee monitoring the activities and number of grievances

Minutes of the meeting and action taken report Grievance and Redressal cell Session 2022-23

A meeting of the grievance and redressal committee was held on *August 12, 2022*, in the smart classroom. Committee members were present. Grievances regarding theory and practical examination have been discussed. Grievances raised by students and action taken have been reported.

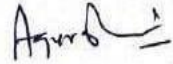
Session starts from June 2022, examination for semester 4 and semester 2 was held by RTM Nagpur University. The admission process for undergraduate courses has been started in June 2022. Grievances regarding submission of marks of theory, practical and viva voce, internal marks.

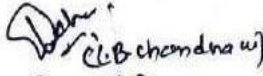
Some remedies have been discussed about the extension of the submission date for internal assignments, the submission of theory and practical marks. Some of the issues have been discussed follows-


- Revaluation of theory paper
- Practical and theory marks submission to the university portal
- Issues regarding internal assignment submission date
- Online college platform for admission process

Members were present for the meeting and problems were resolve.

Signature of members


(A. A. Qureshi)

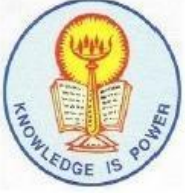

(C.B. Chandra)


In-Charge

Grievance and Redressal cell




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Minutes of the meeting Grievance and Redressal cell

A meeting of grievance committee was held on April 27, 2023 in the central computer facility center. Committee members were present. Grievances regarding facilities, academics and infrastructure have been discussed. Grievances raised by students and action taken by administration reported as

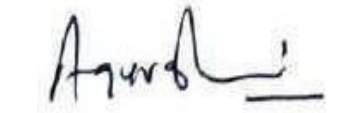
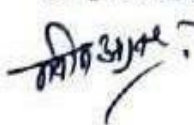
- Practical and theory marks submission to the university portal
- Issues regarding internal assignment submission date

Members were present for the meeting and problems were resolved.


(C.B. Chandran)

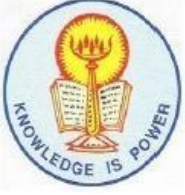

In-Charge

Grievance and Redressal cell


(A.A. Qureshi)




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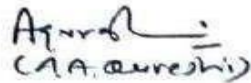


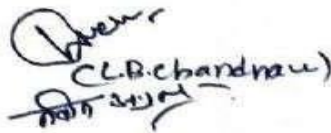
Action taken report of grievances by the students and department queries Session 2022-23

Grievances	Action taken
On-line control sheet submission for theory and practical examination	Submission of theory and practical control sheet and hard copy to university
Revaluation for various papers for undergraduate courses	Revaluation has been completed and submitted to university
Theory internal assignment submission and extension of submission date	The submission date of internal assignment submission has been extended
Online admission process for undergraduate courses	The Online Portal for the admission process has been communicated to the students through help desk.
Changes in the curriculum should be implemented with more experiential learning, Industrial visits, projects etc.	Each department has planned and visited industry, units and excursions, national laboratories which showed a fruitful impact on understanding the curriculum to students
Research should be included in the syllabus.	Institute has a recognized incubation center, working with registered students and mentors.
More unit tests, revisions and test exams should be implemented.	Regular unit tests have been conducted. Remedial classes and contact hours were engaged by teachers.
To maintain discipline, uniform should compulsory for students.	Uniform is mandatory for students from session 2023 to maintain discipline.
Requirement of playground and usage of Gymnasium	Physical education department has MoU for playground and other facilities. Working hours for gymnasium has allotted for staff and students.
To facilitate career opportunities and placement drives	Institute has module of training and placement cell through which career guidance and other facilities provided to students.
Girls' common room repairing issues and Non working of Sanitary pad machine.	Institute has initiated the process of repairing and installation of new machine.
Optional subject paper in Mathematics shall change for postgraduate courses	Communicated to university and resolve the issue.

Total 38 grievances were recorded and resolved.

Name & signature of committee members-


(A.A. Aureshi)


(C.L. Chandraw)


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Grievance and Redressal cell




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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2021-22

A meeting of the grievance and redressal committee was held on March 29, 2022, in the Research Laboratory. Committee members were present. Grievances regarding examination, internal assessment and office correspondence, other issues have been discussed. Grievances raised by students and action taken have been reported.

- Data generation request and resolve of problem of university website
- Practical and theory marks submission to the university portal

Name & signature of committee members-


(A.A. Eureshi)


(C.S. Choudhary)





In-Charge
Grievance and Redressal cell




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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2021-22

A meeting of the grievance and redressal committee was held on July 21, 2021, in the Principal's office. Principal and Committee members were present. Grievances regarding examination, admission process and office correspondence, other issues have been discussed. Grievances raised by students and action taken have been reported.

- Revaluation of theory paper
- Practical and theory marks submission to the university portal

Name & signature of committee members-

(A.A. Gureshi)

(U.S. Chandraw)

In-Charge

Grievance and Redressal cell



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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2020-21

A meeting of the grievance and redressal committee was held on *January 05, 2021*, in the smart classroom. Committee members were present. Grievances regarding online theory and practical examination have been discussed. Grievances raised by students and action taken have been reported.


Session and examination has been disturbed due to COVID-19 pandemic. University level examination for semester 4 and semester 2 has scheduled online and students were appeared for the same. It was held by RTM Nagpur University and some students should not able to give the examination due to server error. The admission process for undergraduate courses has been communicated for the next session. Grievances regarding submission of marks of theory, practical and viva voce, internal marks.

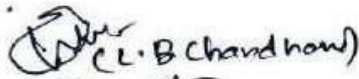
Some remedies have been discussed about the extension of the submission date for internal assignments, the submission of theory and practical marks. Some of the issues have been discussed follows-

- Revaluation of theory examination paper
- Practical and theory marks submission to the university portal
- Issues regarding online examination and submission of paper

Members were present for the meeting and problems were resolve.

Signature of members


(A.A. Qureshi)

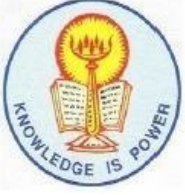

(C.L. B Chandhau)


In-Charge

Grievance and Redressal cell




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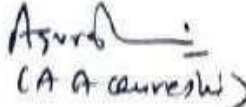
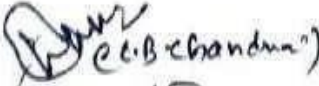




Action taken report of grievances by the students

Grievances	Action taken
Internal assignment submission date and proper follow-up	Submission of internal assessment and posted on online university portal
Examination fees related issues to be communicated to university	Office has communicated to university and problem of online portal was resolved
Data generation and enrolment and examination related work shall be communicated to university	Problem was communicated to university and resolved.
Post graduate department should have separate laboratory	Proposal has presented in CDC
Examination fees related issues to be communicated to university	Office has communicated to university and problem of online portal was resolved
Up gradation of instruments and equipment	New purchases and repairing and maintenance has been done
Enhancement of IT infrastructure, library facilities safety measures	Institute has initiated facility up gradation for IT infrastructure and library. Fire extinguishers are in working condition in laboratories and other places. Various cells has organizes girl students' safety workshops.
Theory, internal assessment, Viva-voce and practical examination marks of undergraduate and postgraduate programs	Theory, practical and internal assessment examination marks has been submitted online portal and hard copy to university.

A total 27 grievances were recorded and resolved.

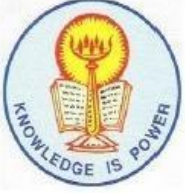
Signature of members


(A.A. Gurekhi)

(C.B. Chandana)



In-Charge
Grievance and Redressal cell




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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2020-21

A meeting of the grievance and redressal committee was held on *January 05, 2021*, in the smart classroom. Committee members were present. Grievances regarding online theory and practical examination have been discussed. Grievances raised by students and action taken have been reported.


Session and examination has been disturbed due to COVID-19 pandemic. University level examination for semester 4 and semester 2 has scheduled online and students were appeared for the same. It was held by RTM Nagpur University and some students should not able to give the examination due to server error. The admission process for undergraduate courses has been communicated for the next session. Grievances regarding submission of marks of theory, practical and viva voce, internal marks.

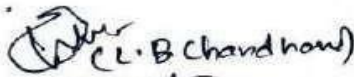
Some remedies have been discussed about the extension of the submission date for internal assignments, the submission of theory and practical marks. Some of the issues have been discussed follows-

- Revaluation of theory examination paper
- Practical and theory marks submission to the university portal
- Issues regarding online examination and submission of paper

Members were present for the meeting and problems were resolve.

Signature of members


(A.A. Qureshi)

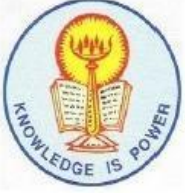

(C.B. Chandhau)


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Grievance and Redressal cell




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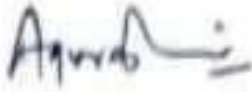
Session 2020-21

Action taken report of grievances by the students

Grievances	Action taken
control sheet submission for theory and practical examination	Submission of theory and practical control sheet and hard copy to university
Revaluation for various papers for undergraduate courses	Revaluation has been completed and submitted to the university
Online admission process for undergraduate courses	The Online Portal for the admission process has been communicated to the students through help desk.


A total 31 grievances have been recorded and resolved.

Signature of members


(A.A. Qureshi)


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Grievance and Redressal cell


(C.G. Chandua)




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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2019-20

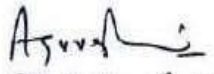
A meeting of the grievance and redressal committee was held on *July 15, 2019*, in the Principal's office. Committee members were present. Grievances regarding online theory and practical examination have been discussed. Grievances raised by students and action taken have been reported.

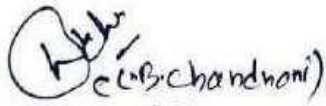
Some remedies have been discussed about the extension of the submission date for internal assignments, the submission of theory and practical marks. Some of the issues have been discussed follows-

- Revaluation of theory examination paper
- Practical and theory marks submission to the university portal
- Test examination and unit test papers and their marks should be communicated
- Remedial classes shall be commence for revision of important question for slow learners

Members were present for the meeting and problem were resolve.

Signature of members


(A. A. Chaudhary)

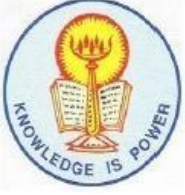

(C. B. Chandhani)


In-Charge

Grievance and Redressal cell




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Grievance and Redressal cell Session 2019-20

Action taken report of grievances by the students

Grievances	Action taken
control sheet submission for theory and practical examination	Submission of theory and practical control sheet and hard copy to university
Test examination and unit test conduction at end of semester	Reforms in the unit test and semester end examination has been implemented
Remedial classes and contact hours for queries in final examination	Contact hours for the stakeholders and framed special time allotment for remedial classes

Total 42 grievance were submitted and action taken for all the grievances.

Signature of members


(A.A. Qureshi)

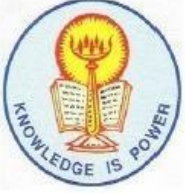

(D.R. Chandani)


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Grievance and Redressal cell




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Minutes of the meeting and action taken report Grievance and Redressal cell Session 2018-19

A meeting of the grievance and redressal committee was held on August 11, 2019, in the Research Laboratory. Committee members were present. Grievances regarding examination, internal assessment and office correspondence, other issues have been discussed. Grievances raised by students and action taken have been reported.

Signature of members


(A.A. Qureshi)


(Ch. Chandnaw)

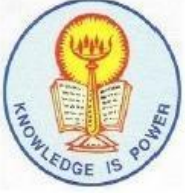



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Grievance and Redressal cell




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Grievance Committee Session 2018-19


Action taken report of grievances by the students

- | | |
|--|--|
| <ul style="list-style-type: none">• Availability of books in Library for changes in curriculum• Frequency of issue and return of books should change• Upgraded syllabus should be implemented with more experiential learning, industrial visits, projects etc.• Teachers should provide notes• More unit test, revisions and test exams should be implemented | <ul style="list-style-type: none">• Library has purchase sufficient books of changed curriculum in various subjects• It has been changed. Weekly two days for undergraduate and postgraduate students• Each department has planned and visited industry, units and excursions, national laboratories which showed fruitful impact to understand the curriculum to students.• Most of the teachers had a Google classroom, where students were enrol.• Regular unit test has been conducted. Remedial classes and contact hours were engaged by teachers. |
|--|--|

Total 19 grievance were reported through students and discussed, resolved in the meeting.

Signature of members


(A.A. Chaudhary)


(U.P. Chandnani)




In-Charge

Grievance and Redressal cell




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